



Customer Complaint Form

Customer Name: _____

Address: _____

Preferred method for receiving a response from CBC National Bank

- Daytime Telephone # _____
- e-mail address _____
- U.S. Postal Service Address _____

Nature of Complaint: _____

e-mail completed form to: complianceofficer@cbcnationalbank.com or

Fax completed form to: Compliance Officer (904) 277-0167 or

Mail or deliver completed form to: Compliance Officer
CBC National Bank
1891 South 14th Street
Fernandina Beach, FL 32034

Complaint received by: _____ Date: _____